

# CREATING THE WATER WORKFORCE OF THE FUTURE

## WEBINAR SERIES

### Technology Adoption: It's All About the People

Every day, water service providers tackle complex challenges, such as aging water infrastructure, extreme weather events, water shortages, rising costs, increasing customer demands, and cyber security. Water sector utilities serve as “anchor institutions” in their communities and are implementing new and exciting technologies to address these pressing challenges. As utilities adopt these new technologies, they also need to invest in their most important resource: their staff. It is critically important that employees receive training and support to ensure the water workforce remains efficient and resilient.

Please join EPA and speakers from two leading organizations as they discuss the motivations, challenges, and benefits they are experiencing as they work with their own employees and others to ensure their people get the best support possible to meet the technology and water quality challenges of the 21<sup>st</sup> century.

This webinar is part of an ongoing webinar series sponsored by EPA, with support from other leading water associations. More information on this series is available at <https://www.epa.gov/sustainable-water-infrastructure/water-sector-workforce>

**ATTENDANCE IS FREE – REGISTER NOW!**

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DECEMBER 9, 2020  
11:00 AM-12:30 PM Eastern Time  
Moderator: Jim Horne, U.S. EPA

#### Speakers:

- **MCES (Twin Cities):**
  - **Kim Borman-Krinhop:** Assistant Manager, Performance Excellence and Analytics
  - **Scott Bowes:** Assistant Manager, Training
  - **Tyler Naughton:** Business Systems Analyst
  - **Todd Tokar:** Program Supervisor
- **Water Tower (Gwinnett County, Georgia):**
  - **Kristan VandenHeuvel:** Strategic Director of Research and Engagement
  - **Chad Wilbanks:** Strategic Director of Training and Technology

