Pure Water San Diego: Operator Training and Readiness

City of San Diego Public Utilities Department





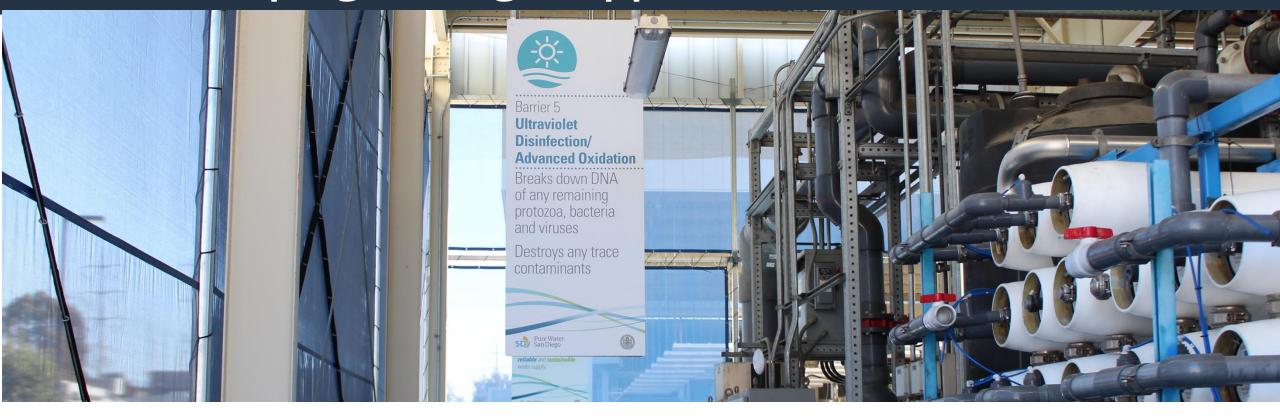
Pure Water – **Training and Readiness**



- Challenge: Developing the right approach
- Goal: Building the expertise



Developing the Right Approach



- Specialized facility
- Needs of NCWRP
- **Instrumentation centric**

- Clean-in-place process is complicated and requires attention to detail
- **Identifying appropriate training balance**



Specialized Facility

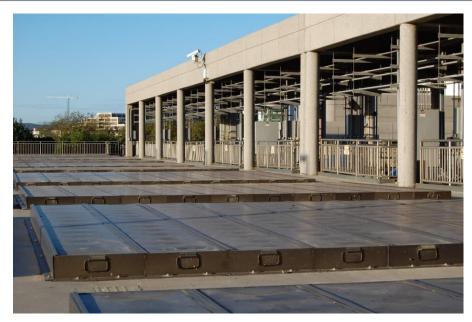








Addressing Current NCWRP Needs











Instrumentation Centric



 Highly reliant on instrumentation to ensure that unit processes are in the correct operating range



Clean-in-Place (CIP) Process



- Multi-stepped, precise approach is required
- Various hazardous chemicals used
- Team approach used to ensure valving is correct and equipment is protected



Identifying Appropriate Training Balance

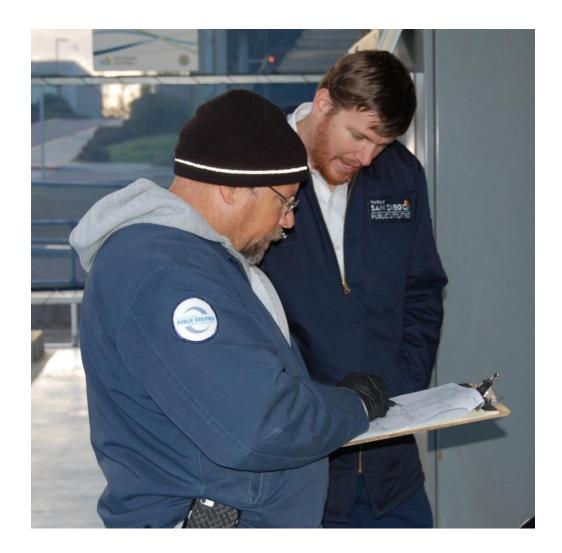


- Determining right blend of theoretical and field level exposure
- Using the right level of assistance from Trussell Technologies
- Staff rotations (identifying frequency and types)
- Identifying additional needs and procedures as experience is gained



Building the Expertise – Basic Framework

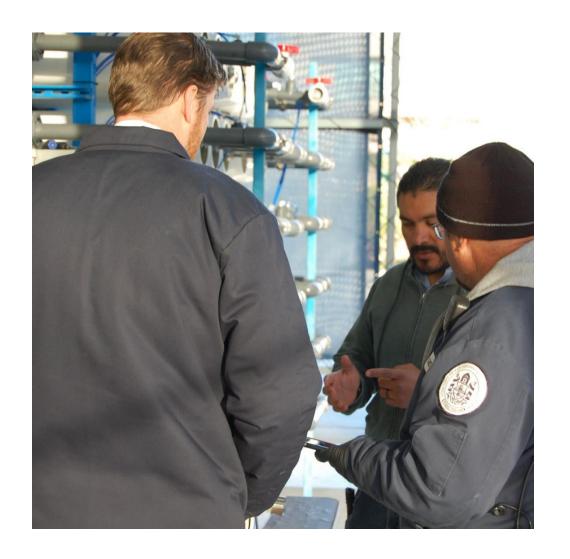
- Core document is the DPWF Operations Plan
- Dedicated full time in-house trainer
- Detailed round sheets
- Training supported by well written SOPs and SMPs
- Support expertise from Trussell
- Maintenance team training on larger maintenance activities





Building the Expertise – What We've Learned

- Real expertise takes considerable time and effort
- "Awareness" training benefits from repeated exposure
- Instrumentation and Control requires ongoing and dedicated support





Building the Expertise – Looking Forward

- Additional training modules from Trussell Technologies
- More in depth training needed on instrumentation calibration
- Balancing maintenance needs of all facilities
- Continuing to develop own in house training expertise

