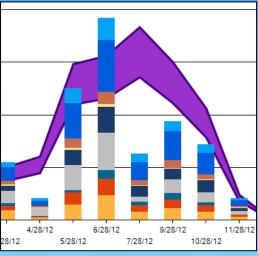
Redwood City Automated Meter Infrastructure



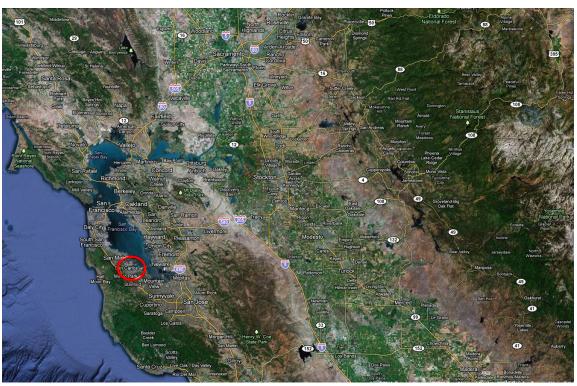






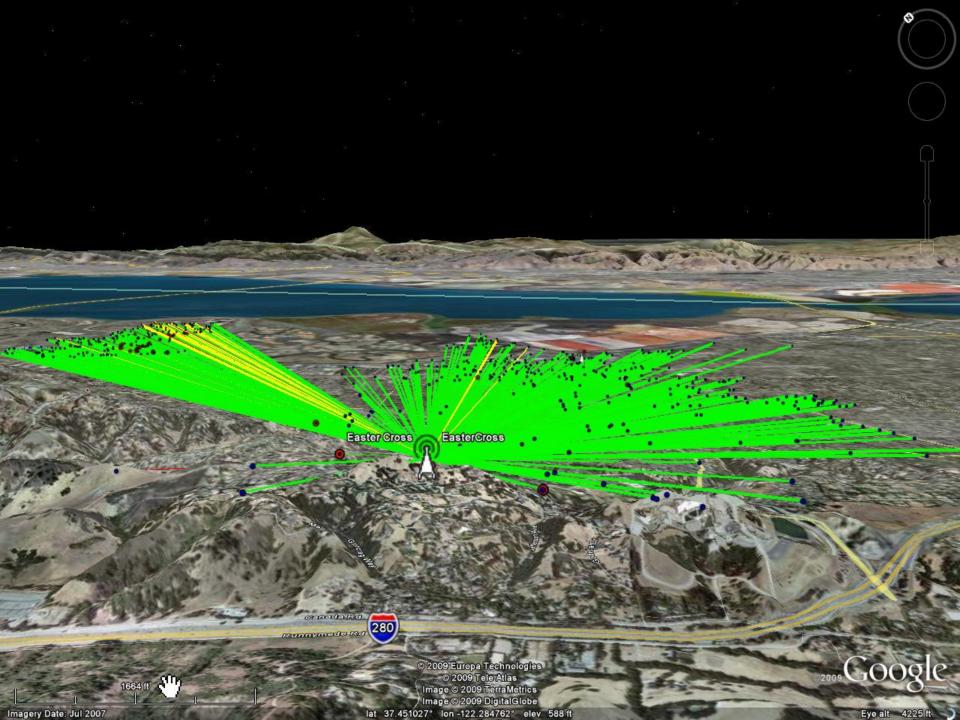
Redwood City

- Service Area Population 86,000
 - 24,000 water service connections



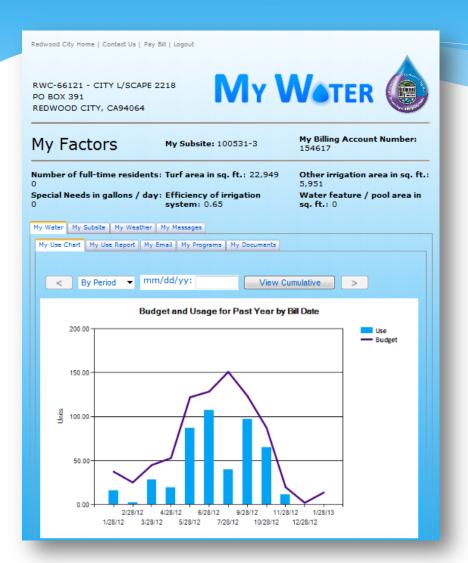
AMI in Redwood City

- Started 2008 in preparation for budget based rates
- 650 dedicated irrigation accounts fully implemented
- 168 Recycled Water accounts
- AMI for all new and replaced meters
- 5000 residential, commercial, and other
- 18,000 manual meters not yet converted
- 3 TGBs (data collectors)



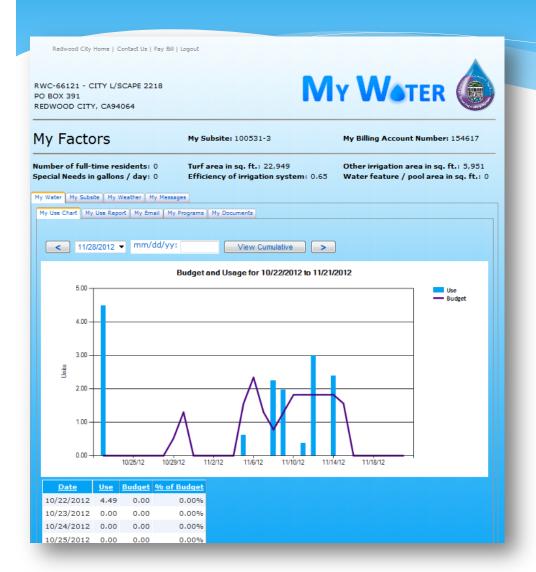


MY WOTER Customer Portal



- Quick view of Past Year
 - Water consumption
 - Water budget
 - Percentage of over/under use
- Automated Email **Notices**
 - Leak Alerts
 - Over Budget notices
 - Water Use Report

MY WOTER View by Period

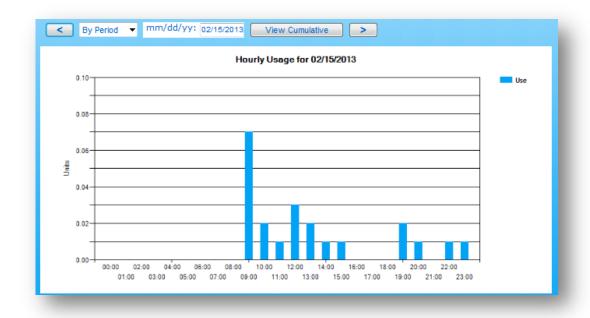


- Consumption & Budget totals by day for billing period.
- Cumulative or Daily Totals

My WOTER

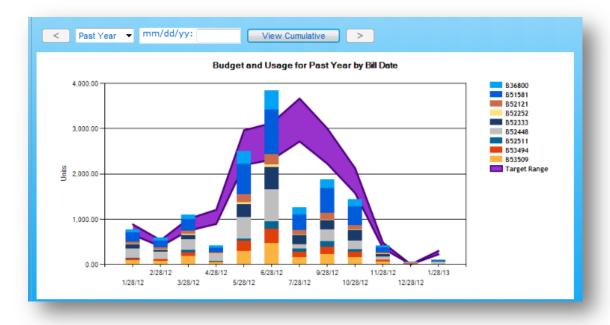
View by Hour

- Irrigation schedules
- * Time of use
 - * Restrictions
 - * Troubleshooting
- Constant use (leak)
- * Broken Pipe



My Woter Recycled Water

- * Target Range 100% to 125%
 - encourage adequate irrigation for poor soil conditions to leach salts
- * Flat rate for all use



Notifications to Staff

* Alerts Currently in Use

- Leak Alert Summary
- Closed Accounts with Consumption
- Accounts with Negative Consumption
- * Planned Alerts
 - Broken Pipe Detection
 - Meter Tamper Alarms
 - Battery Alarms

Notifications to Customers

* Notifications Currently in Use

- Leak Alert (daily while leak persists)
- Usage Alert (daily if over budget)
- Usage Report (every two weeks)
- * Administrator Notifications (as needed)
- * Future Notifications
 - * Broken Pipe
 - User configurable usage/budget alert

Questions/Contact

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