Statewide Potable Water Reuse

Survey Research Analysis

One Water Florida



This research was funded through the Florida Department of Environmental Protection to gather a statewide baseline of citizen attitudes and perceptions about recycled water, including indirect and direct potable reuse. The online survey was conducted in March 2020 with 1,980 respondents, and the results are statistically valid with a +/-2.2% statewide margin of error.

Drinking Water Behaviors



About 2/3 of respondents drink filtered or bottled water.



Nearly half of respondents

47%

believe that tap water

is unsafe.

Reclaimed Water

Prior to answering questions related to reclaimed water, respondents were provided the following definition:

Reclaimed water is highly treated wastewater that can be used for irrigation, industrial uses or other non-drinking water purposes.



75%

of respondents are familiar with the concept of reclaimed water.

Respondents are more likely to agree with using **reclaimed** water for **personal uses** than **environmental uses**.

Personal Uses:



Environmental Uses:

To increase river flows

52%

To raise groundwater levels 49%

To raise lake or wetland levels 48%

of respondents believe it is possible to further treat reclaimed water to standards that make it safe for drinking.

40%



Indirect Potable Reuse

Prior to answering questions related to potable reuse, respondents were provided the following definition:

Indirect potable reuse is highly treated wastewater that receives additional natural treatment in an aauifer or a wetland, then is withdrawn and treated all the way to drinking water standards and sent directly to homes and businesses for all purposes.

and Direct Potable Reuse

Prior to answering questions related to potable reuse, respondents were provided the following definition:

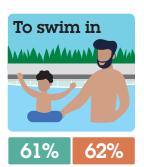
Direct potable reuse is wastewater that is treated all the way to drinking water standards and then sent directly to homes and businesses for all purposes.

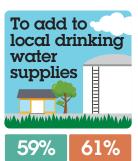
Respondents have similar agreement with using indirect and direct potable reuse for personal reasons, and they are considerably more agreeable to use indirect potable reuse for personal uses than environmental uses.

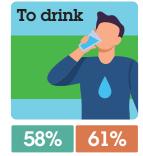
Personal Uses:











Environmental Uses:



To raise lake 42% or wetland levels

To raise groundwater levels

To increase

41% river flows

41%











Three out of five respondents were confident in using indirect and/or direct potable reuse based on specific facts provided about each. The highest confidence was in these facts:

■ Florida's water complies with strict state and federal drinking water standards.

Indirect and/or direct potable reuse could supply a portion of Florida's drinking water supplies in the future.

Throughout the survey, respondents read facts, as well as positive and negative opinions about direct and indirect potable reuse water. At the end of the survey, respondents were asked if they support or oppose indirect and direct potable reuse in their community for all household purposes (including drinking) now that they have heard more about it.

SUPPORT

Neither Support nor Oppose

Oppose

65%